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LLUMAR COMMERCIAL WARRANTY OVERVIEW

Form L1386

Five- (5) year warranty coverage on **DL05GSRCDF, DL15BSRCDF, DL15GSRCDF, R15GOSRPS, R15BLSRPS, DL30GNSRPS, all NRM, RM, UVCL and Frosted Sparkle** products.

Seven- (7) year warranty coverage on **R30BSRPS4, R15BSRCDF, R30BSRCDF, R30GSRCDF, and E1220SRCDF.**

Ten- (10) year warranty coverage on **N1020SRCDF, N1040SRCDF, N1050SRCDF, N1065SRCDF, PCR15BLUE, R20SRCDF, R35SRCDF, R50SRCDF, N1020BSRCDF, N1035BSRCDF and N1050BSRCDF.**

WARRANTY COVERAGE

- Film will maintain reflective properties without crazing, cracking or peeling and maintain adhesive properties without blistering, bubbling or delaminating from the glass.
- Warranty is extended to the **original consumer** and is **non-transferable**.
- Warranty coverage is extended to installations **less than 2,500 square feet**.
- Installations **over 2,500 square feet require pre-approval** by Technical Services using **form L1066** (no payment required).
- **Thermal shock fracture** coverage on **N1040SRCDF, N1050SRCDF, N1065SRCDF, N1020BSRCDF, N1035BSRCDF, N1050BSRCDF, R20SRCDF, R35SRCDF, R50SRCDF AND NRMP52** for a period of **twenty-four (24) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage on **N1040SRCDF, N1050SRCDF, N1065SRCDF, N1020BSRCDF, N1035BSRCDF, N1050BSRCDF, R20SRCDF, R35SRCDF, R50SRCDF AND NRMP52** for a period of **twenty-four (24) months if covered by the original sealed unit manufacturer.**
- Glass breakage and/or seal failure **coverage for other products not covered may be purchased** separately on **form 347 or L1066** with **pre-approval** from Technical Services.
- Limited to a value of **\$500 (U.S.\$) per window for labor and/or material** for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.



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REQUIREMENTS

- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty



LLUMAR RESIDENTIAL WARRANTY OVERVIEW

Form L1148

The following warranty coverage is applicable on **N102SRCDF, N104SRCDF, N105SRCDF, N1065SRCDF, N102B SRCDF, N1035B SRCDF, N1050B SRCDF, PCR15BLUE, R20SRCDF, R35SRCDF AND R50SRCDF.**

WARRANTY COVERAGE

- **Lifetime warranty** against crazing, peeling, demetallizing, bubbling, delaminating and discoloration.
- Warranty is extended to the **original consumer** for as long as they live in the home and is **non-transferable.**
- Warranty coverage is extended to installations **less than 2,500 square feet.**
- Installations **over 2,500 square feet require pre -approval** by Technical Services using **form L1066.**
- **Thermal shock fracture** coverage on all products listed above **EXCEPT N102SRCDF AND PCR15BLUE** for a period of **twenty-four (24) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage on all products listed above **EXCEPT N102SRCDF AND N1035SRCDF** for a period of **twenty-four (24) months if covered by the original sealed unit manufacturer.**
- Glass breakage and/or seal failure coverage for other products not covered may be purchased separately on **form 347 or L1066** with pre-approval from Technical Services.
- Limited to a value of **\$500 (U.S.\$) per window for labor and/or material** for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Defect must be a direct result of an approved LLumar Window Film
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for glass breakage and/or seal failure claims
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty



LLUMAR “DR” WINDOW FILMS WARRANTY OVERVIEW

Form L1569

The following warranty coverage is applicable on all products beginning with “DR”.

WARRANTY COVERAGE

- **Lifetime** warranty against crazing, peeling, discoloration, demetallizing and delaminating for **RESIDENTIAL APPLICATIONS ONLY**.
- **10-year** warranty against crazing, peeling, discoloration, demetallizing, and delaminating for **COMMERCIAL APPLICATIONS ONLY**.
- Warranty is extended to the **original consumer** for as long as they live in the home and is **non-transferable**.
- Warranty coverage is extended to installations **less than 2,500 square feet**.
- Installations **over 2,500 square feet require pre -approval** by Technical Services using **form L1066**.
- **Thermal shock fracture** coverage on all products listed above for a period of **thirty-six (36) months** (excluding laminated glass, except as noted on CPFilms Film to Glass Recommendations).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempere d glass will be closely scrutinized.**
- **Seal failure** coverage on all products listed above for a period of **sixty (60) months** **if covered by the original sealed unit manufacturer.**
- Limited to a value of **\$500 (U.S.\$) per window for labor and/or material** for glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer’s film-to-glass recommendations on suitable interior surfaces of glass windows.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Defect must be a direct result of an approved LLumar Window Film
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for glass breakage and/or seal failure claims
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty



LLUMAR PURCHASED TWO-YEAR GLASS BREAKAGE & SEAL FAILURE WARRANTY **OVERVIEW** **Form L1066**

The following warranty coverage is applicable on all LLumar products, except RK20SIPS.

WARRANTY COVERAGE

- **Thermal shock fracture** coverage for a period of **twenty-four (24) months**.
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage for a period of **twenty-four (24) months**, **if covered by the original sealed unit manufacturer.**
- Warranty is extended to the **original consumer** and is **non-transferable.**
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- **Pre-approval** of installation by Technical Services.
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- White and pink copies must be mailed to CPFilms with payment (see Fee Schedule in Flat Glass Warranty Procedures book) for validation.
- A copy of the **standard LLumar** warranty **must be attached** to this warranty to be valid.
- Consumer **must provide** a CPFilms **validated** copy of warranty.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.
- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty and the standard LLumar warranty.



LLUMAR PURCHASED GLASS BREAKAGE (ONE OR TWO-YEAR) WARRANTY OVERVIEW **Form 347**

The following warranty coverage is applicable on all LLumar products, except RK20SIPS.

WARRANTY COVERAGE

- **Thermal shock fracture** coverage for a period of **either** twelve (12) **or** twenty-four (24) months (appropriate box must be checked).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- Warranty is extended to the **original consumer** and is **non-transferable.**
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage warranty claims.

REQUIREMENTS

- All LLumar products must be installed by an authorized dealer and must be installed according to the manufacturer's film-to-glass recommendations on suitable interior surfaces of glass windows.
- **Pre-approval** of installation by Technical Services.
- White and pink copies must be mailed to CPFilms with payment (see Fee Schedule in Flat Glass Warranty Procedures book) for validation.
- A copy of the **standard LLumar** warranty **must be attached** to this warranty to be valid.
- Consumer **must provide** a CPFilms **validated** copy of warranty.
- Proof of purchase of LLumar film and specific description of defect for which the claim is being submitted.
- Defect must be a direct result of an approved LLumar Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty and the standard LLumar warranty.



LLUMAR MAGNUM WARRANTY OVERVIEW

Form L1401

The following warranty coverage is applicable on LLumar Magnum Safety and Security Films with the product prefix letters **SCL, R (except R30BSRPS4), and N.**

WARRANTY COVERAGE

- **Lifetime** warranty against crazing, peeling, discoloration, demetallizing and delaminating for **RESIDENTIAL APPLICATIONS ONLY.**
- **10-year** warranty against crazing, peeling, discoloration, demetallizing, and delaminating for **COMMERCIAL APPLICATIONS ONLY.**
- **Thermal shock fracture** coverage on **SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, SCLSRPS15, N1040SRPS4, N1050SRPS4, N1040SRPS8, N1050SRPS8, R20SRPS4, R20SRPS8, AND NUV65SRPS4** for a period of **twenty-four (24) months** (excluding laminated glass).
- Tempered glass can withstand thermal stress that far exceeds the thermal stress possible from adding solar films. **Therefore, claims for thermal stress fracture of tempered glass will be closely scrutinized.**
- **Seal failure** coverage on **SCLSRPS4, SCLSRPS6, SCLSRPS7, SCLSRPS8, SCLSRPS11, SCLSRPS15, N1040SRPS4, N1050SRPS4, N1040SRPS8, N1050SRPS8, R20SRPS4, R20SRPS8, AND NUV65SRPS4** for a period of **twenty-four (24) months**, **if covered by the original sealed unit manufacturer.**
- Warranty is extended to the **original purchaser** only at the time of installation and is **non-transferable.**
- **Unapproved applications** of 7 mil or greater are warranted for material replacement only (no labor).
- Glass breakage and/or seal failure coverage may be purchased on **form 347 or L1066** for all products not listed above.
- Limited to a value of **\$500 (U.S. \$) per window for labor and/or material** on glass breakage and/or seal failure warranty claims.

REQUIREMENTS

- All LLumar Magnum products must be installed by an authorized dealer and must be installed according to the manufacturer's film to glass recommendations on suitable interior surfaces of glass windows.
- **Residential applications** of films 7 mil or greater **require** the dealer to be **approved** by the manufacturer **prior** to installation to get a film and labor warranty.
- **Commercial applications** of films 7 mil or greater require the dealer to be **approved** by the manufacturer **prior** to installation to get a film and labor warranty.
- Evidence/copy of a **seal failure warranty** that is **currently in force** from the manufacturer of the sealed glass unit to qualify for seal failure coverage.
- Proof of purchase of LLumar Magnum film and specific description of defect for which claim is being submitted. Defect must be a direct result of an approved LLumar Magnum Window Film.
- **Deductible of \$25.00 (U.S. \$) or 5% of the replacement cost** for installations **less than 2,500 square feet** for glass breakage and/or seal failure claims.
- **Deductible of \$100.00 (U.S. \$) or 5% of the replacement cost** for installations **over 2,500 square feet** for glass breakage and/or seal failure claims.
- Any additional requirements as they appear on the warranty.



LLUMAR RK20SIPS WARRANTY OVERVIEW

Form L1261

The following warranty coverage is applicable on LLumar **RK20SIPS**.

WARRANTY COVERAGE

- **10-year** warranty against cracking, crazing, or demetallizing when installed on **vertical glazing**.
- **5 year** warranty against cracking, crazing, or demetallizing when installed on **sloped glazing**.
- Warranty is extended to the **original purchaser** only at the time of installation and is **non-transferable**.
- Warranty is for **material replacement only** (no labor).

REQUIREMENTS

- **RK20SIPS products must be installed by an authorized dealer and must be installed according to the manufacturer's film to glass recommendations on suitable exterior glass surfaces with an approved silicone sealant.**
- Proof of purchase of LLumar RK20SIPS film and specific description of defect for which claim is being submitted.
- Defect must be a direct result of LLumar RK20SIPS Window Film.
- Any additional requirements as they appear on the warranty.