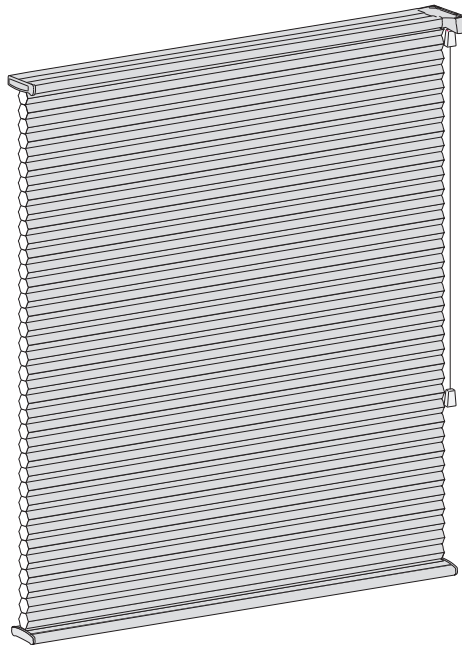


Owner's Guide

Duette® And Applause®
Cordlock Shades



Standard Shades

HunterDouglas

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INTRODUCTION

THANK YOU for purchasing this Duette® or Applause® honeycomb product from Hunter Douglas. Your new shade has been custom built for you from the highest quality materials. Once in your window, it will provide you with a lifetime of beauty and trouble-free use.

Installation has been designed to be as simple as possible. Please review the instructions to acquaint yourself with all of the procedures.

**For assistance, call the Hunter Douglas
Customer Information Center
at 1-888-501-8364**

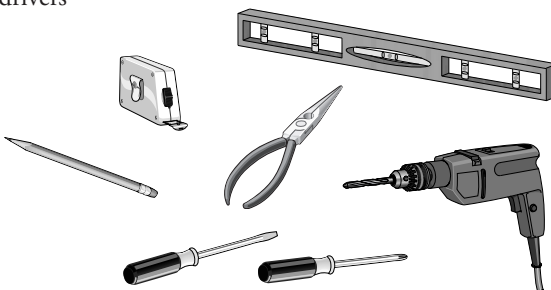
Visit our Web site at hunterdouglas.com

GET STARTED

- Remove the shade from the package. Keep the packaging until the shade operates to your satisfaction.
- Check the *Product View* to make sure you have the necessary parts.

Tools And Fasteners Needed

- Flat blade and Phillips screwdrivers
- Level
- Measuring tape
- Needlenose pliers
- Pencil
- Power drill, 1/4" hex driver, and drill bits

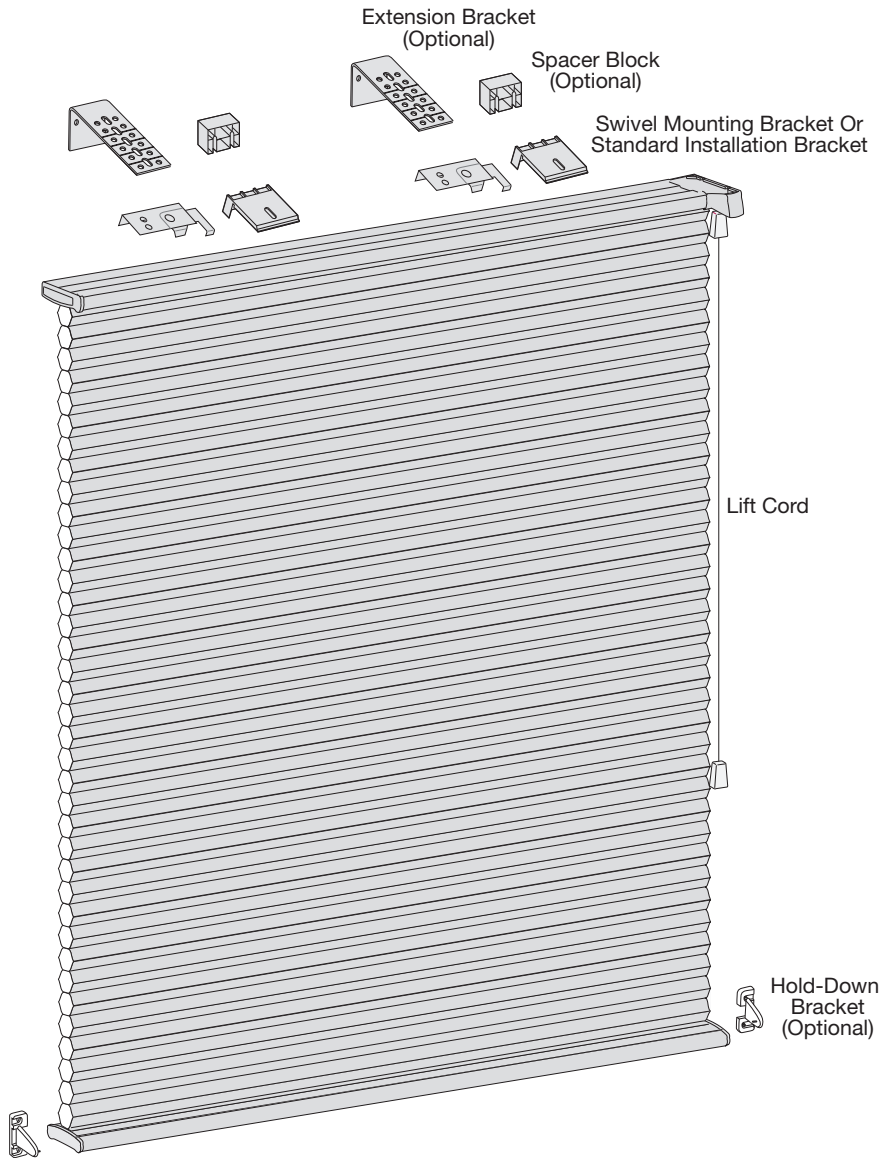


You will also need fasteners designed to work with your specific mounting surface.

Mounting Surface	Fastener
Wood	No. 6 Hex Head Screws (Provided)
Drywall, Plaster	Wall Anchors, Expansion Bolts (Not Provided)
Metal	Sheet Metal Screws (Not Provided)

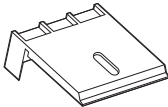
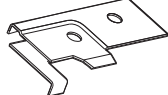
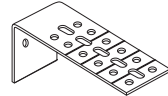


NOTE: Contents of the hardware package may vary depending upon how the shade was ordered and whether the shade will be inside or outside mounted.

PRODUCT VIEW



MOUNT THE INSTALLATION BRACKETS

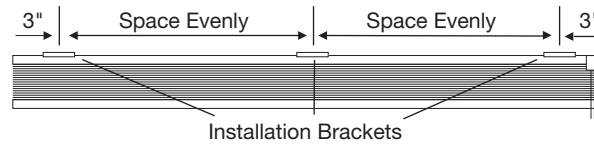
Bracket Requirements

Bracket Type	Brackets Required For Headrail Width				
	Up to 31"	31 1/8" to 79"	79 1/8" to 96"	96 1/8" to 139"	139 1/8" to 174"
 3/8" & 3/4"* Installation Bracket	2	3	4	5	6
 Optional 3/8" & 3/4"* Swivel Installation Bracket	2	3	4	5	6
 Optional Extension Bracket	2	3	4	5	6
 Optional Spacer Block	1-3 per bracket				
 Optional Hold-Down Bracket	2				

*Double and triple honeycomb included.

Bracket Placement

- Bracket placement is the same for inside and outside mounts.
- Measure 3" in from the ends of the headrail and mark the bracket location on the mounting surface.
- Space additional brackets evenly between the end brackets.
- Adjust the bracket placement to accommodate obstructions to the bottom rail, such as window cranks or handles.



Inside Mount Applications

The depth required for a fully recessed inside mount depends on the type of installation bracket and sill dimensions.

Depth Chart For Bracket Placement

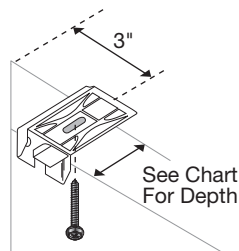
Bracket Type	Minimum	Fully Recessed
3/8" Standard	1"	1 5/8"
3/4" Standard*	1 1/4"	2 3/8"
3/8" Swivel	1/2"	1 1/4"
3/4" Swivel*	1/2"	2"

*Double and triple honeycomb fabrics use 3/4" brackets.

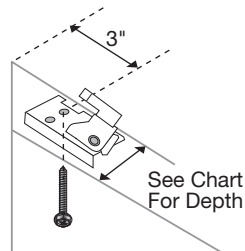
NOTE: Allow additional clearance for obstructions such as window cranks or handles.

- Use one mounting screw to attach each installation bracket to the top sill of the window opening.
- The 3/4" swivel installation bracket has two holes in the bracket:
 - Use the front hole if a 1 1/4" mounting depth is available.
 - Use the rear hole if the mounting depth is between 1/2" and 1 1/4".

Standard Bracket



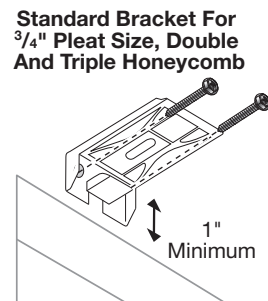
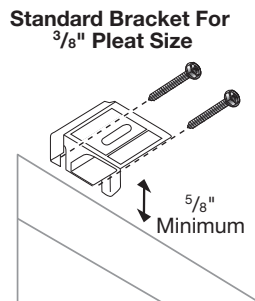
Swivel Bracket



Outside Mount Applications

The back of the mounting bracket must be flush against a flat mounting surface.

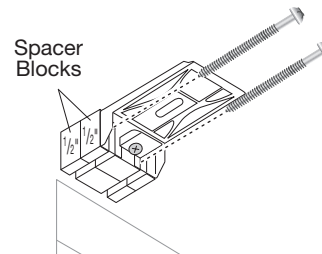
- Minimum height requirements:
 - $\frac{5}{8}$ " for $\frac{3}{8}$ " brackets
 - 1" for $\frac{3}{4}$ " brackets
- Measure the minimum height requirement up from the previously made marks on the wall and mark the bracket locations.
- Center each bracket over the last mark made on the mounting surface.
- Attach using two screws.
- Use a level to check that the brackets are level and aligned.



Spacer Blocks (Optional)

Each spacer block projects the installation bracket $\frac{1}{2}$ " away from the mounting surface.

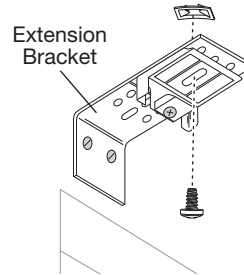
- Mount with solid sides facing mounting surface.
- Mounting screws should be long enough for a secure installation (not provided).
- Attach using two screws.
- Use a level to check that the spacer blocks are level and aligned.
- Use a maximum of three spacer blocks per bracket.



Extension Brackets (Optional)

Extension brackets project installation brackets up to 2¹/₂" away from the mounting surface. Allow additional clearance for obstructions such as window cranks or handles.

- Shorten extension brackets at indentations.
- Attach using two screws.
- Check that brackets are level and aligned.
- Attach installation brackets to the underside of extension brackets using the provided screws and nuts.



NOTE: Use the same screw holes on each extension bracket to ensure brackets are projected an equal distance from the mounting surface.

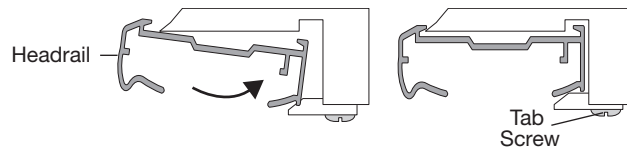
End Mount Applications

For end mounting, see the *Duette® And Applause® Honeycomb Shades End Mount Installation Instructions*.

INSTALL THE SHADE

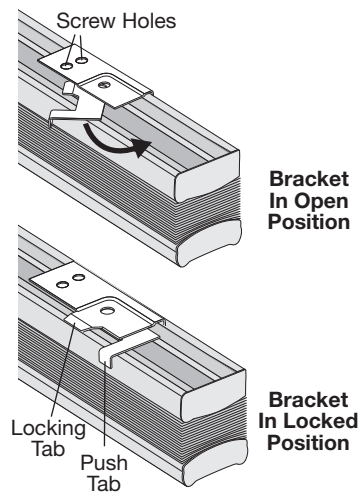
Standard Installation Brackets

- Position the shade so the colored side of the fabric faces you.
- Insert the headrail at an angle and rotate upward to snap into place.
- Tighten tab screw on each bracket until snug. Do not overtighten.



Swivel Brackets

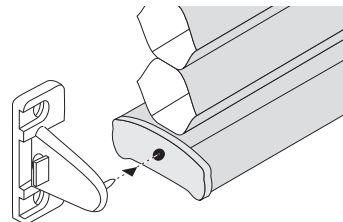
- Place the swivel brackets in the open position as illustrated.
- Place the headrail against the back of the installation brackets.
- Rotate the swivel arm to snap the locking tab under the headrail.
- The shade is locked when the push tab is against the headrail.



INSTALL THE HOLD-DOWN BRACKETS (OPTIONAL)

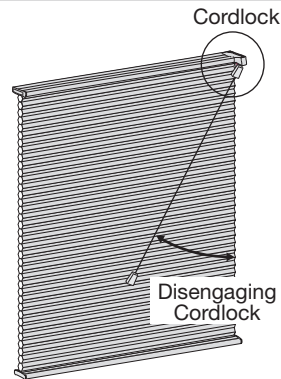
Hold-down brackets can only be used on outside mounted shades.

- Lower the shade and place the pins from the hold-down brackets into the bottom rail end caps.
- On the mounting surface, mark the bracket hole locations.
- Check that the brackets are level and attach them to the mounting surface using two screws.



OPERATE THE SHADE

- Keep the cord close to the fabric when operating the shade.
- To raise or lower the shade, disengage the cordlock by moving the cord toward the center of the shade.
- Pull on the cord to raise the shade.
- Engage the cordlock by returning the cord to the original position.



ADJUST THE SHADE

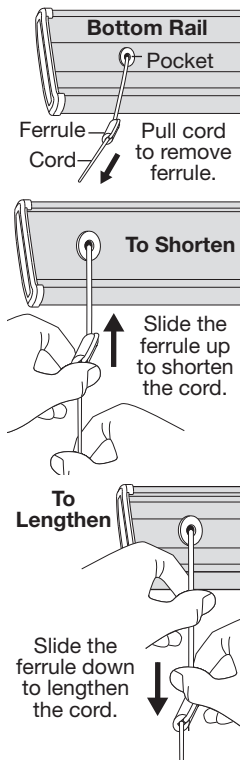
Verify Shade Height

- Raise and lower the shade several times.
- If the height is incorrect or the bottom rail is not level, use the following steps to correct.

Adjust Shade Height

Shade height and adjustments to level the bottom rail can be made by adjusting the cord on the underside of the bottom rail.

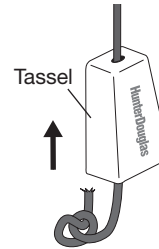
- Locate the ferrule seated in a pocket in the bottom rail.
- Remove the ferrule by pulling on the excess cord. If the cord has been trimmed, you will need to use needlenose pliers to access it.
- To shorten the cord, hold the cord tight under the ferrule. Then slide the ferrule up toward the pocket.
- To lengthen the cord, hold the cord tight between the pocket and the ferrule. Then slide the ferrule down.
- After adjusting, place the ferrule fully back into the pocket.



ADJUST THE TASSEL CORD LENGTH

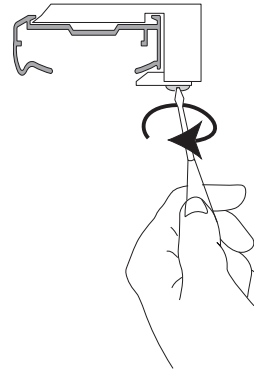
The tassel cord length is usually $\frac{2}{3}$ the length of the fully closed shade. To shorten the tassel cord:

- Slide the tassel up the cord revealing the knot.
- Make a new knot below the tassel at the desired location.
- Trim the excess cord below the knot.
- Slide the tassel back down over the knot.



REMOVE THE SHADE

- Fully raise the shade.
- Unscrew the tab screw on each bracket to release the headrail.



CARE AND CLEANING

Hunter Douglas honeycomb shades are made of an anti-static, dust-resistant fabric which repels dirt and dust. For most honeycomb fabrics, the following options are available if your shade needs cleaning.

Dusting

Regular light dusting with a feather duster is all of the cleaning that is needed in most circumstances.

Vacuuming

Use a hand-held vacuum with low suction for more thorough dust removal.

CAUTION: Do not vacuum Architella™ Elan™ or Architella Elan Eclipse™ fabrics.

Spot-Cleaning

- Prepare a solution of warm water and a mild detergent.
- Dampen a clean cloth in the solution and wring it out.
- Dab the spot with the dampened cloth until it is gone. **Do not rub the fabric.**
- Allow the shade to dry in the completely lowered position.

CAUTION: Do not spot-clean Batiste, Opalescence™, Purescence™, or Royale fabrics.

Deep Cleaning

- Immerse the shade in a basin or bathtub filled with a mild detergent. Never immerse the headrail into the solution.
- Rinse with clean water.
- Fully raise the shade and tilt to eliminate excess water.
- Reinstall the damp shade, lower it, and let it dry completely.

CAUTION: Do not immerse Commercial, Opalescence, Purescence, Royale, or any opaque fabrics.

Ultrasonic Cleaning

Some honeycomb fabrics can be ultrasonically cleaned by a professional.

- Specify that a mild detergent solution be used.
- Never immerse the headrail into the solution.
- Dry the shade completely in the lowered position.

CAUTION: Do not ultrasonically clean Casuelle™, Commercial, Opalescence™, Puressence™, or any opaque fabrics.

Injection/Extraction

Honeycomb shades can be professionally cleaned using the injection/extraction method.

- A dry method of injection/extraction is required for Architella™ Elan™, Architella Panache™, Casuelle, Commercial, Opalescence, Panache™, and any opaque fabrics.
- If using injection/extraction for Batiste fabrics, specify that no chemicals are used (water only).
- Never immerse the headrail into the solution.

CAUTION: Do not use injection/extraction cleaning on Puressence fabrics.

For more comprehensive cleaning instructions, call the Hunter Douglas Customer Information Center toll free at:

1-888-501-8364

CHILD SAFETY



! WARNING

For more safety information call 1-888-501-8364
in the U.S. or 1-866-662-0666 in Canada.

Young children can STRANGLE in cord loops. They can also wrap cords around their necks and STRANGLE.

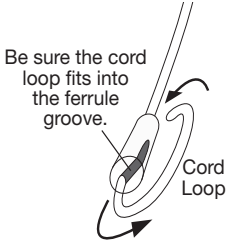
- Always keep cords out of the reach of children.
- Move cribs, playpens and other furniture away from cords. Children can climb furniture to get to cords.
- Do not tie cords together. Make sure cords do not twist together and create a loop.

Hunter Douglas provides cord cleats and we recommend their use.

- Cord Cleats: Attach two cord cleats 6" to 12" apart at a height where they will be out of the reach of children. Take into account that a child may stand on furniture attempting to reach the cords. Be sure the cleats are firmly secured. Once the cleats are attached, wrap excess cord around them after each use of the shade.



TROUBLESHOOTING

Problem	Solution	
The shade does not raise and lower evenly.	<ul style="list-style-type: none"> Check the installation brackets. Make sure the shade fabric is not caught between the bracket and the headrail. Check inside the headrail. Make sure no obstructions keep the mechanism from turning. Check that the lift cords are not pinched or tangled. 	
The shade will not snap into the mounting brackets.	<ul style="list-style-type: none"> Make sure the mounting brackets are level and aligned. 	
The shade will not raise.	<ul style="list-style-type: none"> If hold-down brackets are used, make sure they have been released. 	
The lift cords hang from the bottom rail.	<ul style="list-style-type: none"> The cords provide an easy way to level the bottom rail. Once adjusted correctly, cut off the extra cord. 	
The ferrule has come off the cord. How do I rethread the ferrule?	<p>Thread the end of the cord into the tapered end of the ferrule. Loop the end around the ferrule and back through the tapered end. Make sure the loop fits into the groove on the side of the ferrule.</p>	 <p style="font-size: small;">Be sure the cord loop fits into the ferrule groove.</p> <p style="font-size: small;">Cord Loop</p>

**Questions? Call the Hunter Douglas
Customer Information Center at**

1-888-501-8364

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Rev. 10/07